

# OnlineBanking Privat- und Firmenkunden

## OnlineBanking initial registration with TAN procedure VR SecureGo plus app

To be able to start the initial registration successfully, **you first need an active TAN procedure using the VR SecureGo plus app.**

**Note when ordering your online access by phone or online via the homepage:**

If you have not yet activated the VR SecureGo plus app by scanning a QR code with an employee in the branch when ordering your online access personally, please first observe **points 1-3.**

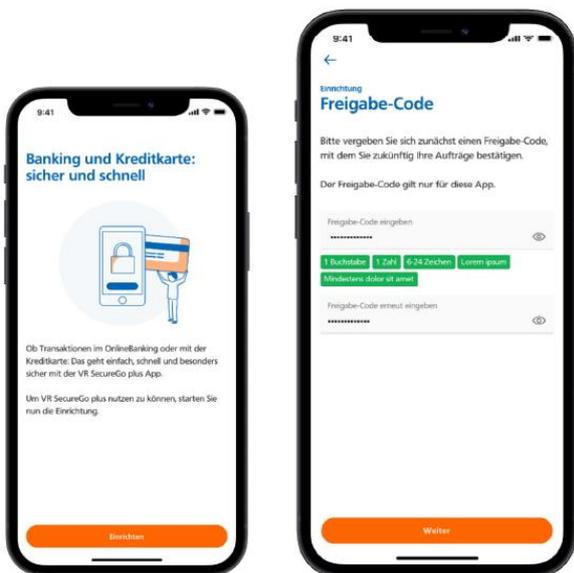
**Otherwise you can start directly at point 4 of these instructions.**

1. Search for the VR SecureGo plus app in your respective **store (App Store or Play Store)**. Complete the download.



2. Click on **"Einrichten"** in the app. Then assign yourself your **"release code -Freigabe-Code"**. Note the allocation rules that appear on the screen.

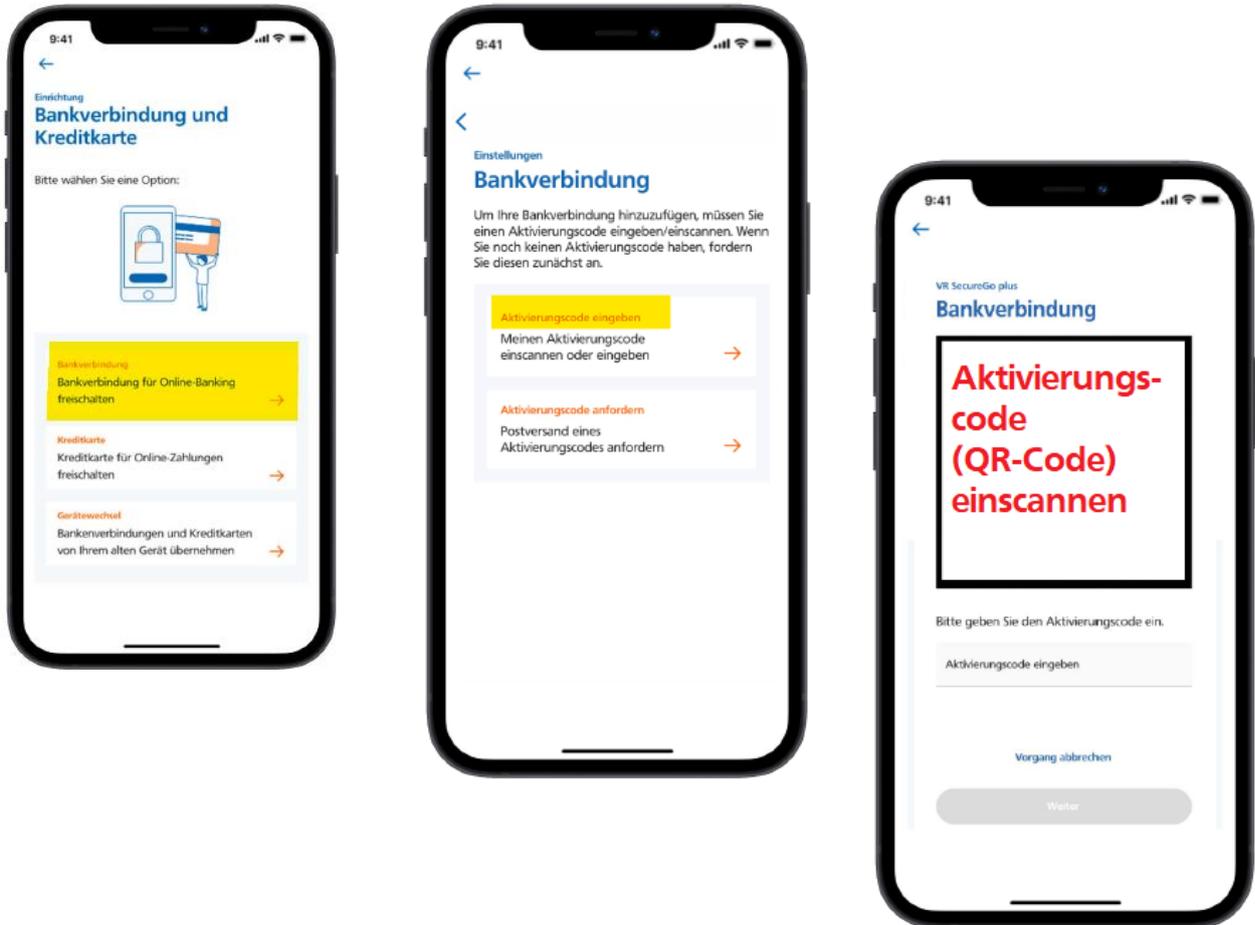
You will need this code in the future for TAN releases in the app. So memorize it very well. The release code can then also be used via biometrics (Face ID, Touch ID).



3. If you agree to the “**Share diagnostic data anonymously – Diagnosedaten anonymisiert teilen**” tab, select the “**Bank details – Bankverbindung**” option. Now you have to scan the QR code that you received in the mail with the VR SecureGo plus app. Alternatively, you can also store this **manually**.

The “**bank details have been added – Bankverbindung wurde hinzugefügt**”. You can see this in the settings in the app at any time under the button “**Banks & Cards**”  $\diamond$  **Bank details**.

You haven't received any mail with a QR code? Please contact us by phone on 0661 289-0.



4. At [www.vrbankfulda.de](http://www.vrbankfulda.de) select the menu item "Login Online-Banking" at the top right.



5. Under “**OnlineBanking Privat- und Firmenkunden**”, enter your **VR-NetKey** and your **PIN**, which you received from the bank by post. Click on “**Anmelden**”.

### Login

 **OnlineBanking Privat- und Firmenkunden**

- Beantragung Online-Banking Zugang
- Bestellung Sm@rt-TAN photo Leser

### Anmelden

OnlineBanking unverbindlich testen

VR-NetKey oder Alias

PIN 👁

Abbrechen
Anmelden

6. Now store the “**current PIN**” that you received from the bank by post and add your desired PIN under “**Desired new PIN**” and “**Repeat new PIN**”.

**Remember this PIN very well.** You need this every time you log in to OnlineBanking via the homepage and when you install or make any changes in the VR BankingApp.

## PIN ändern

Aktuelle PIN	0/20	👁
Gewünschte neue PIN	0/20	👁
Wiederholung neue PIN	0/20	👁

**Regeln für die neue PIN:**

Mind. 8, max. 20 Stellen.  
 Die PIN muss entweder rein numerisch sein oder mindestens einen Großbuchstaben und eine Ziffer enthalten.  
 Verwenden Sie keine leicht zu erratende PIN, wie zum Beispiel Zahlenfolgen oder zu einfache Zahlen- und Zeichenkombinationen.  
 Erlaubter Zeichensatz:  
 Buchstaben (a-z und A-Z, inkl. Umlaute und ß)  
 Ziffern (0-9)  
 Die Sonderzeichen @!%&/=?\*+;:;\_-

Eingabe löschen

Eingabe prüfen →

7. Confirm the PIN change with a TAN. You have received an order for “**initial PIN change**” in your VR SecureGo plus app. Select “**Share - Freigeben**”. Confirm this with your self-assigned release code (see point 2).

PIN ändern

← **Überprüfen**

**Ihre Eingabe**

Aktuelle PIN  
●●●●●●●●

Gewünschte neue PIN  
●●●●●●●●

Wiederholung neue PIN  
●●●●●●●●

**Sicherheitsabfrage**

▼ Bitte unbedingt Auftragsdaten abgleichen

Sicherheitsverfahren  
SecureGo plus ▼

**Bestätigen mit SecureGo plus**

1. Öffnen Sie die App SecureGo plus auf Ihrem Mobile Device.
2. Prüfen Sie die Auftragsdaten.
3. Bestätigen Sie den Auftrag, wenn die Auftragsdaten korrekt sind. Andernfalls lehnen Sie den Auftrag ab.



**8. The PIN change has now been successful.** After confirmation in the VR SecureGo plus app, you will be automatically directed to this page. You can now **log in again** with your VR-NetKey and your newly assigned PIN.

Privatkunden Firmenkunden Banking & Verträge Service & Mehrwerte

 VR Bank Fulda eG



**PIN ändern  
erfolgreich.**

